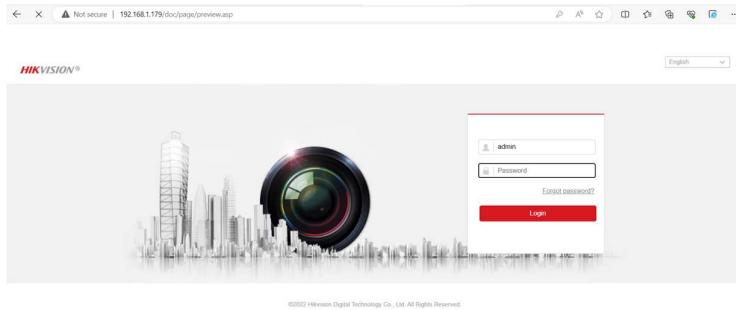


How to find a camera's firmware

Step1: Login



Step2: Go to configuration->system setting-> basic information page

Parameter	Value
Device Name	Camera iuchtmest R overzicht R
Device No.	88
Model	DS-2CD2385FWD-I(B)
Serial No.	DS-2CD2385FWD-I(B)20190624AAWRD26719357
Firmware Version	V5.6.820 build 220805
Encoding Version	V7.3 build 220307
Web Version	V4.0.1 build 220610
Plugin Version	V3.0.7.16
Number of Channels	1
Number of HDDs	0
Number of Alarm Input	0
Number of Alarm Output	0
Firmware Version Property	C-R-G1.0

Step3: Go to EU portal page:

<https://www.hikvisioneurope.com/eu//portal/?dir=portal/Technical%20Materials/00%20%20Network%20Camera/00%20%20Product%20Firmware>

Platform	Release Date
4 Series ANPR(DS-2CD4xxxx)	- 2022-07-29
Customized firmware	- 2020-11-06
E0 Civil platform (2U01,2U21,2Q01,2Q21)	- 2023-10-09
E1 platform(12X1,13X1)	- 2021-09-21
E10 platform	- 2021-09-21
E2 platform (DS-2CD1X01,DS-2CD6810)	- 2023-05-23
E3 Platform	- 2021-09-21
E4 platform(1X21,1X31)	- 2023-04-12
E6 platform (Wi-Fi (B) model, 2421)	- 2022-03-09
E7 platform (1X43G0E)	- 2022-03-09
E7 Platform Solar 4G PTZ(DS-2DE5425IWG-4G)	- 2023-10-18
E8 Platform	- 2023-04-12
E9 platform	- 2024-02-01
G0 platform(1X43G0 1X53G0 2X47G3E 2X451G1-IDW12)	- 2021-05-28
G1 Platform	- 2023-04-12
G3 Platform	- 2023-04-11