



VIDEO RECORDERS

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Please be aware that Hikvision products are region-specific and regionally supported. If you have purchased your Hikvision products from an online source or unauthorized distributor, they may not be compatible with the North American region's firmware and are considered to be "gray market" product. If your camera has "CH" in the serial number, you are most likely using a "gray market" product. **Updating the firmware from this site can lead to several complications in those cameras, up to and including camera failure.** Restoring a "gray market" product to its original condition is a factory process and will result in a Chinese interface. As Hikvision warranty is void in this case, you must rely on the dealer for any service, support, and warranty of the "gray market" product. If you have any questions or concerns about the official status of your Hikvision distributor, please contact Hikvision USA Customer Service at csr.usa@hikvision.com.

Warning: Firmware upgrades must be done in ascending order and cannot skip versions.

Warning: NVR with firmware v3.4.4 or higher, the option of HiDDNS has been removed from the DDNS type.

Warning: DVR with firmware v3.1.15 or higher, the option of HiDDNS has been removed from the DDNS type.

Warning for I-Series NVR users: Before upgrading to v4.1.10 firmware. Be sure the NVR is on at least firmware 3.4.92 or 3.4.93. Failure to have the NVR on either of these firmware versions before upgrading to v4.1.10 could render the NVR in-operable.

Ds-7716

DS-7716NI-I4/16P

You are viewing a discontinued product. Latest firmware updates can not be guaranteed.

Warning for I-Series NVR users: When upgrading NVR from v3.4.x to v4.x, please be sure NVR firmware is at v3.4.92 170518 firmware and perform system factory default before proceed upgrading NVR to v4.x. Failures have NVR at v3.4.92 and perform system factory default prior to upgrading NVR to v4.x could render NVR inoperable.

LATEST FIRMWARE: [Firmware:NVR_K51_BL_ML_STD_V4.61.010_220527](#)

Older Versions:

[Firmware:NVR_K51_BL_ML_STD_V4.60.005_220119](#)

[Firmware:NVR_K51_BL_ML_STD_V4.60.005_220108](#)

[Archived Firmware: NVR I_series_USA_Firmware_V3.4.92_170518](#)

DS-7716NI-M4/16P

DS-7716NI-SP/16

DS-7716NXI-I4/16P/4S